Sierra Series 620S Fast-Flo™
Insertion Mass Flow Meter

Instruction Manual
Part Number IM-62S
01/99 Revision B
Customer Notice

Sierra Instruments, Inc. is not liable for any damage or personal injury, whatsoever, resulting from the use of Sierra Instruments standard mass flow meters for oxygen gas. You are responsible for determining if this mass flow meter is appropriate for your oxygen application. You are responsible for cleaning the mass flow meter to the degree required for your oxygen flow application.
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Warnings and Cautions

**Warning!** All wiring procedures must be performed with the power Off.

**Warning!** To avoid potential electric shock, follow National Electric Code safety practices or your local regulations when wiring this unit to a power source and to peripheral devices. Failure to do so could result in injury or death.

**Warning!** Do not power the flow meter with the sensor jumper wires disconnected. This could cause over-heating of the sensors and/or damage to the electronics.

**Warning!** Always remove main power before disassembling any part of the mass flow meter.

**Caution!** Before making adjustments to the Smart electronics device, verify the flow meter is not actively monitoring or reporting to any master control system. Adjustments to the electronics will cause direct changes to flow control settings.

**Caution!** All flow meter connections and fittings for pipe tapping must have the same or higher pressure rating as the main pipeline.

**Caution!** To avoid serious injury, DO NOT loosen a compression fitting under pressure.

**Caution!** Before attempting any flow meter repair, verify that the line is de-pressurized.

**Caution!** Printed circuit boards are sensitive to electrostatic discharge. To avoid damaging the board, follow these precautions to minimize the risk of damage:

- before handling the assembly, discharge your body by touching a grounded, metal object
- handle all cards by their edges unless otherwise required
- when possible, use grounded electrostatic discharge wrist straps when handling sensitive components
Chapter 1 Introduction

Series 620S Fast-Flo™ Mass Flow Meters

Sierra’s Series 620S Smart Mass Flow Meter provides a reliable solution for inert gas flow measurement applications. Low-flow sensitivity, fast response and outstanding rangeability have made this model the instrument of choice for many critical gas flow applications.

The Smart microprocessor-based transmitter integrates the functions of flow-range adjustment, meter validation and diagnostics in a probe-mounted or remote NEMA 4X (IP65) housing. Mass flow rate and totalized flow, as well as other configuration variables can be displayed on the meter’s optional 2 x 12 backlit LCD panel. The meter provides an optical/galvanic isolated flow output, two alarm outputs and one contact input for range or gas selection. The programmable transmitter is easily configured via RS-232 and Sierra’s Smart Interface software or through three push buttons built into the device.

Depending on the probe length, the Series 620S is suitable for pipes or ducts from two inches up to 48 inches (DN50 up to DN1200). The Series 620S Mass Flow Meter’s simple installation combines with an easy-to-use interface that provides quick setup, long term reliability and accurate mass flow measurement over a wide range of conditions.

Using This Manual

This manual provides the information you need to install and operate the Series 620S Smart Insertion Mass Flow Meter. The four chapters of this manual cover these areas:

- Chapter 1 includes the introduction and product description
- Chapter 2 provides installation and wiring instructions
- Chapter 3 describes system operation and programming
- Chapter 4 covers troubleshooting and repair

The product specifications and dimensional drawings are found in Appendix A.
**Note and Safety Information**

We use note, caution and warning statements throughout this book to draw your attention to important information.

- **Warning!** This statement appears with information that is important to protect people and equipment from damage. Pay very close attention to all warnings that apply to your application.

- **Caution!** This statement appears with information that is important for protecting your equipment and performance. Read and follow all cautions that apply to your application.

- **Note** This statement appears with a short message to alert you to an important detail.

**Receipt of System Components**

When receiving a Sierra mass flow meter, carefully check the outside packing carton for damage incurred in shipment. If the carton is damaged, notify the local carrier and submit a report to the factory or distributor. Remove the packing slip and check that all ordered components are present. Make sure any spare parts or accessories are not discarded with the packing material. Do not return any equipment to the factory without a Return Material Authorization (RMA, see Chapter 4).

**Technical Assistance**

If you encounter a problem with your flow meter, review the configuration information for each step of the installation, operation and setup procedures. Verify that your settings and adjustments are consistent with factory recommendations. Refer to Chapter 4, Troubleshooting, for specific information and recommendations.

If the problem persists after following the troubleshooting procedures outlined in Chapter 4, contact Sierra Instruments by fax or by E-mail (service@sierrainstruments.com). For phone support you may call (800) 866-0200 or (831) 373-0200 between 8:00 a.m. and 5:00 p.m. PST. In Europe contact Sierra Instruments b.v. at +31 20 6145810. When contacting Technical Support, make sure to include this information:

- the flow range, serial number and Sierra order number and model number (all marked on the meter nameplate)
- if possible, the firmware version (visible at start up on the meter display)
- the problem you are encountering and any corrective action taken
- application information (gas, pressure, temperature, piping configuration)
The Series 620S Flow Sensing Principle

Sierra’s unique Fast-Flo™ sensor probe is responsible for the unsurpassed accuracy and reliability of Sierra mass flow meters. The sensor consists of two sensing elements—a velocity sensor and a temperature sensor which automatically corrects for changes in gas temperature. When power is applied to the flow meter, the transducer electronics heats the velocity sensor to a constant temperature differential above the gas temperature and measures the cooling effect of the gas flow. The electrical power required to maintain a constant temperature differential is directly proportional to the gas mass flow rate. The meter electronics measure this power and convert it into a linear 0-5 VDC (0-10 VDC optional) and 4-20 mA output signal.

The Fast-Flo sensors are reference-grade platinum resistance temperature detectors (RTD) encapsulated in glass. The platinum RTD wire is wound on a rugged ceramic mandrel for strength and stability. The sensor is located at the tip of a 0.375 inch (3/8”) diameter, 304 stainless steel probe which is inserted in the gas stream. The Smart electronics are packaged in a weather-proof NEMA 4X (IP65) enclosure mounted either directly on the sensing probe or remotely up to 100 feet (60 meters) away.

![Fast-Flo™ Sensor](image)

*Figure 1-1. Series 620S Sensor Assembly*
Smart Electronics Features

Instrument Validation
Two simple tests offer full “field-validation” of your Smart mass flow meter. The first test checks the system electronics, linearization and microprocessor functionality. This is performed by injecting a known input value and confirming that the flow meter outputs the expected value. The second test verifies that the instrument’s primary sensing elements have not drifted or shifted from their original calibration. This is accomplished by measuring the resistance of the velocity and temperature sensors and comparing the results to the NIST-traceable calibration data provided with the flow meter. Together, these tests confirm that your meter is working correctly and the calibration variables did not drift, shift or change values.

Dual Range or Dual Gas Calibration (Optional)
Select one of two factory calibrated flow ranges using a simple external customer-supplied single contact closure.

User Full Scale Flow Rate
Field-configure from 50% to 100% of the factory full scale setting (factory full scale is normally set to 125% of the user-specified maximum flow rate). This adjustment can be made for each flow range.

Alarms
Program high and low or window alarm limits independently for each flow range. The solid state contacts are isolated with one common.

K-Factor Correction
Change the calibration correction factor to compensate for flow profile disturbances or specific application conditions. The K-factor is a multiplication factor applied to the linearized flow signal. You may set the K-factor individually for each flow range.

Dual Output Signals
Smart flow meters offer two separate linear output signals proportional to flow, 0-5 VDC (0-10 VDC optional) and 4-20 mA. The 4-20 mA output can be field-configured as an active loop powered by the flow meter or an optically isolated passive loop requiring an external power supply.
Totalizer
With the optional LCD display, actual mass flow appears on line 1 and the totalized flow on line 2 both in the user-specified engineering units. The totalizer counts only the selected range and when ranges are switched, the value of the non-selected range is stored in memory. You may reset the totalizer using the 3 function buttons mounted on the PCA or by using a hand-held magnet.

Zero and Span Outputs
Validate and adjust the settings to ensure output circuits are correct.

Time Response Delay
Select from a low response for faster tracking to a high response for a smoother output.

Enclosure Options
Flow meter electronics are available mounted directly to the flow body, or remotely mounted up to 100 feet (60 meters) away. The electronics housing may be used indoors or outdoors.

Display options include a 2 x 12 character LCD display of mass flow rate including totalized mass, or a single-digit LED located on the device printed circuit board. Local operation and reconfiguration is accomplished using the three push buttons operated via finger touch. Smart electronics include nonvolatile memory that stores all configuration information. The memory allows the flow meter to function immediately upon power up, or after an interruption in power.

Smart Interface™ Software
Sierra’s Smart Interface Windows™-based software is available for connecting your PC directly to the mass flow meter. An RS-232 serial cable along with floppy disks containing the program and system files are available from the factory. See the Smart Interface User Guide included with the software for operating instructions. (Order code for this package is 620-SIP.)
Chapter 2 Installation

Installation Overview

The Series 620S flow meter is factory calibrated to the specific pipe size shown on the meter’s Certificate of Calibration. The factory calibration eliminates the task of calculating the average flow across the pipe to determine the correct insertion depth. Simply insert the flow meter sensor to the centerline position of the pipe. (If the pipe size differs from the meter’s calibrated size, return the meter to the factory for re-calibration.)

When selecting an installation site, make sure that:

1. Line pressure and temperature will not exceed the flow meter rating. Temperature should not vary more than 120°F (50°C) from the calibration temperature. Line pressure should not vary more than 50 psi (3.4 bar) around the calibrated pressure.

2. The location meets the required minimum number of pipe diameters upstream and downstream of the sensor head (see Figure 2-1).

3. Safe and convenient access with adequate clearance. Also, verify the meter is located where the gas is clean and dry and the meter is calibrated for the gas to be measured.

4. For remote installations, verify the supplied cable length is sufficient to connect the flow meter sensor to the remote electronics. (Do not extend or shorten the supplied cable between the probe and the electronics.)

Also, before installation check your flow system for anomalies such as:

- leaks
- valves or restrictions in the flow path that could create disturbances in the flow profile that might cause unexpected flow rate indications
- heaters that might cause rapid excursions in the measured temperature
**Unobstructed Flow Requirements**

Select an installation site that will minimize possible distortion in the flow profile. Valves, elbows, control valves and other piping components may cause flow disturbances. Check your specific piping condition against the examples shown below. In order to achieve accurate and repeatable performance install the flow meter using the recommended number of straight run pipe diameters upstream and downstream of the sensor.

<table>
<thead>
<tr>
<th>Example</th>
<th>Upstream Requirements</th>
<th>Downstream Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>10 D</td>
<td>5 D</td>
</tr>
<tr>
<td>2</td>
<td>15 D</td>
<td>5 D</td>
</tr>
<tr>
<td>3</td>
<td>25 D</td>
<td>10 D</td>
</tr>
<tr>
<td>4</td>
<td>10 D</td>
<td>5 D</td>
</tr>
<tr>
<td>5</td>
<td>20 D</td>
<td>5 D</td>
</tr>
<tr>
<td>6</td>
<td>25 D</td>
<td>10 D</td>
</tr>
</tbody>
</table>

(1) Number of diameters (D) of straight pipe required between upstream disturbance and the flow meter.
(2) Number of diameters (D) of straight pipe required downstream of the flow meter.

*Figure 2-1. Recommended Pipe Length Requirements for Installation*
Installation

Use the following data as a guide to prepare the pipe for flow meter insertion. Refer to a standard code for all pipe tapping operations. The following instructions are general in nature and intended for guideline purposes only.

1. Turn off the flow of process gas. Verify that the line is not pressurized.

2. Confirm that the installation site meets the minimum upstream and downstream pipe diameter requirements. See Figure 2-1.

3. Use a cutting torch or sharp cutting tool to tap into the pipe. The pipe opening must be at least .375 inches in diameter. (Do not attempt to insert the sensor probe through a smaller hole.)

1. Remove all burrs from the tap. Rough edges may cause flow profile distortions that could affect flow meter accuracy. Also, obstructions could damage the sensor assembly when inserting into the pipe.

1. Mount the 3/8 inch compression fitting on the pipe. Make sure this connection is within ± 5° perpendicular to the pipe centerline.

1. When installed, cap the fitting. Run a static pressure check on the connection. If pressure loss or leaks are detected, repair the connection and re-test.

2. Insert the sensor probe through the compression fitting into the pipe. The correct insertion depth places the larger hole in the probe at the pipe’s centerline. Do not force into the pipe.

1. Align the sensor head using the flow direction indicator. Adjust the indicator parallel to the pipe and pointing downstream in the direction of flow.

1. Tighten the compression fitting to lock the flow meter in position. When the compression fitting is tightened, the position is permanent (unless using Teflon ferrules).
Wiring Connections

The NEMA 4X enclosure contains an integral wiring compartment with one dual strip terminal block for power and signal connections and one dual strip terminal block for sensor connections. The enclosure has one 1/2 inch female NPT conduit entry. The terminal designations are labeled inside the enclosure cover.

![Diagram](image)

**Figure 2-2. Wiring Access**

**Input Power Wiring**

Depending on the flow meter configuration, connect 11 to 18 VDC or 18 to 30 VDC (625 mA load, maximum) as shown below. Confirm power configuration **before** applying power. See the flow meter nameplate for input power rating.

![Diagram](image)

**Figure 2-3. Input Power Connections**
**Output Signal Wiring**

All flow meters are equipped with either a calibrated 0-5 VDC (0-10 VDC optional) or a calibrated 4-20 mA output signal. These linear output signals represent 0-100% of the flow meter user full scale.

**DC Output Wiring**

The 0-5 VDC (0-10 VDC optional) signal can drive a load of 1000 Ohms. The optional 0-10 VDC output signal is not available for power sources below 15 VDC. Connect as shown below.

![Figure 2-4. VDC Output Wiring Connections](image)

**4-20 mA Output Wiring**

The 4-20 mA current loop output can be self-powered by the flow meter’s power supply (non-isolated) or externally powered (isolated) requiring a separate 12 to 36 VDC power supply. The maximum loop resistance (load) for both types of current loop outputs are dependent upon the supply voltage and are given in Figure 2-5.

\[ R_{\text{load}} \text{ is the total resistance in the loop, including the wiring resistance.} \]

To calculate \( R_{\text{max}} \), the maximum \( R_{\text{load}} \) for the loop, use the maximum loop current, 20 mA. The voltage drop in the loop due to resistance is 20 mA times \( R_{\text{load}} \) and this drop is subtracted from the input voltage. Thus:

\[ R_{\text{max}} \text{ the maximum load resistance} = 50 \times (V_{\text{supply}} - 7.5V) \]

To use an external power supply for an isolated 4-20 mA output, connect as shown in Figure 2-6. For an internally powered non-isolated 4-20 mA output, connect as shown in Figure 2-7.
Figure 2-5. Load Resistance Versus Input Voltage

<table>
<thead>
<tr>
<th>( V_{\text{supply}} ) (Volts)</th>
<th>( R_{\text{max}} ) (Ohms)</th>
</tr>
</thead>
<tbody>
<tr>
<td>11 (min)</td>
<td>175</td>
</tr>
<tr>
<td>12</td>
<td>225</td>
</tr>
<tr>
<td>15</td>
<td>375</td>
</tr>
<tr>
<td>18</td>
<td>525</td>
</tr>
<tr>
<td>24</td>
<td>825</td>
</tr>
<tr>
<td>30</td>
<td>1,125</td>
</tr>
<tr>
<td>36 (max)</td>
<td>1,425</td>
</tr>
</tbody>
</table>

Figure 2-6. Isolated 4-20 mA Current Loop Connections

Figure 2-7. Non-isolated 4-20 mA Current Loop Connections
**Alarm Output Wiring**

Two alarm outputs (Low Alarm and High Alarm) are included on the flow meter terminal block. The alarm outputs relays are normally-open single-pole relays with one common connection.

There are two connection options for alarm outputs—the first with a separate power supply (isolated) and the second using the flow meter power supply (non-isolated). Use a separate power supply if a specific voltage is needed for the alarm output. Use the second (non-isolated) configuration if the voltage at the flow meter’s power supply is an acceptable driver voltage for the load connected. (Take into account that the current used by your alarm loads have to come from the flow meter’s power supply.) In either case, the voltage of the alarm output is the same as the voltage supplied to the circuit.

To use an external power supply for an isolated alarm output, connect as shown in Figure 2-8. To use the internally powered, non-isolated alarm output connect as shown in Figure 2-9. For a window alarm connect both outputs together.

![Figure 2-8. Isolated Alarm Output Connections](image1)

![Figure 2-9. Non-isolated Alarm Output Connections](image2)
**Remote Sensor Probe Wiring**

Use only factory supplied cables when connecting the sensor probe to a remotely mounted flow meter enclosure. The electronics, sensors and interconnecting cables supplied by Sierra Instruments are calibrated as a complete precision mass flow circuit.

To connect the sensor probe to a remotely mounted electronics enclosure, see Figure 2-10. To make wiring connections from a sensor probe junction box to a remotely mounted enclosure, see Figure 2-11.

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**Figure 2-10. Remote Electronics Enclosure to Sensor Connections**

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**Figure 2-11. Sensor Junction Box to Remote Enclosure Connections**
Range Selection Wiring

If your meter is equipped with an optional second range calibration, connect a contact switch as shown below. When the switch is closed the device changes to Range 2. Open the switch to return to Range 1.

Figure 2-12. Range Selection Wiring
Chapter 3  Operation

Using the Smart Electronics Basic Features

Three push buttons allow selection and adjustment of the basic user functions. Use the push buttons to enter:

- alarm parameters
- change the user full scale
- adjust the K-factor
- adjust the time response speed
- reset the totalizer

You may view parameters using the optional LCD front panel display or by selecting functions on the single-digit LED and viewing the meter’s 0-5 VDC output with a digital voltmeter (DVM).

Before making changes or adjustments:

For meters with the optional LCD display, remove the enclosure cover to access the Smart electronics device. Press the FUNCTION key to view and record the factory settings. When pressing FUNCTION the optional LCD display prompts for a password, press FUNCTION again to skip the password and review the current settings. (To make changes, at the password prompt press the UP arrow until 11 is displayed, press FUNCTION to continue.)

For flow meters without the display, remove the enclosure cover to access the Smart electronics device. Connect the DVM as described on the following pages and record the factory-set parameters.

After 12 seconds of non-activity during programming, the meter returns to the Run Mode with any new settings immediately in effect. For units without a LCD front panel display: if the unit “times-out” when entering a new parameter, press the FUNCTION button only to resume adjustments.

Caution!

Before making any adjustment to the Smart electronics device, verify the flow meter is not actively monitoring or reporting to any master control system. Any adjustment to the electronics will cause direct changes to flow control settings.
Flow Meter Start Up

When applying power to a flow meter equipped with the optional LCD display you will see the product name, the software version, unit serial number, the range number, the user full scale (UFS), the current flow rate and the totalized flow. Any active alarm will flash on the screen every few seconds. For meters without the optional display, when power is applied the on-board single-digit LED flashes the revision number of the software in a series of 3 digits, followed by the range number; the range number continues to flash every 3 seconds thereafter.

Using the Single-Digit LED for Programming

- **Run Mode**
  - Software version shown in series of 3 digits
  - Range in use

- **FUNCTION Assignments**
  - Press FUNCTION to view or change settings.
  - Use the UP or DOWN button to enter new parameters.
  - Press FUNCTION to continue.

- After 12 seconds of non-activity, the settings are saved and the meter returns to the Run Mode.
Using the LCD Display for Programming

For units with the optional front panel LCD display, you must correctly enter the password to change parameters.

To view settings, press FUNCTION twice, skipping the password. To change settings, press FUNCTION, enter the password, 11, press FUNCTION to continue.

Use the UP or DOWN button to enter new parameters. Press FUNCTION to continue.

After 12 seconds of non-activity, the settings are saved and the meter returns to the Run Mode.
**Entering Alarm Parameters**

Use the High Alarm and Low Alarm function to set or adjust alarm trip points. The alarms have a minimum hysteresis of 3% to avoid "chattering." When setting a window alarm, the alarm setpoints must be at least twice the hysteresis value apart. We suggest at least a 10% separation between window alarm setpoints. If you choose not to use the high alarm for a specific alarm function, Sierra recommends that you set the high alarm at 100% of the user full scale setting which creates an “over-range” indicator. Your flow meter will continue to indicate flow and generate a signal if the flow is over the maximum range, but will not operate within the specified accuracy.

**Entering Alarms with the LCD Display**

Enter alarms setpoints directly in engineering units.

1. Select the desired range. Press FUNCTION, enter the password. Press FUNCTION until High Alarm or Low Alarm appears on the display.

2. Use the UP or DOWN arrow keys to enter the high or low alarm setpoint value in engineering units.

3. Press FUNCTION to advance to the next option, or after 12 seconds of non-activity the meter returns to the Run Mode and the new parameters are in effect.

**Entering Alarms without the LCD Display**

When using a DVM to set alarms, the setpoint is a percentage of the flow meter’s user full scale.

\[ \text{VOLTS} = (\text{ALARM PERCENT} \times 5.0) \]

If you want to alarm at 25% of user full scale, used in Step 3 below, press the UP or DOWN button until 1.25 VDC is present on the DVM. If you want to alarm at 75% of user full scale, press the UP or DOWN button until 3.75 VDC is present on the DVM.

1. Set the DVM to voltage mode and connect between Vout+ and Vout– on the flow meter terminal block.

2. Select the desired range. Press the FUNCTION button until a solid “5” (high alarm) or solid “6” (low alarm) appears on the LED.

3. Adjust the UP or DOWN button until the DVM indicates the desired setpoint voltage as described above.

4. Press FUNCTION again to advance to the next option, or after 12 seconds of non-activity the meter returns to the Run Mode and the new alarm parameters are in effect.

---

*Caution!*

The flow meter must not be reporting or measuring gas flow during adjustments.
**K-Factor Adjustment**

Entering a K-factor adjusts the meter’s output signal without affecting the factory calibration curve. Use the K-factor calibration offset for additional flow profile compensation (the factory includes an initial flow profile correction in the calibration curve of the unit).

**Entering a K-factor with the LCD Display**

A K-factor value of 1.000 means the output value is not affected and is the factory default setting. You may enter any number from 0.500 to 5.000.

1. Select the desired range. Press FUNCTION, enter the password. Press FUNCTION until *K-factor* appears on the display.

2. Use the UP or DOWN arrow keys to enter the desired K-factor value in engineering units.

3. Press FUNCTION to advance to the next option, or after 12 seconds of non-activity the meter returns to the Run Mode and the new K-factor is in effect.

**Entering a K-factor without the LCD Display**

A K-factor value of 1.000 VDC means the output value is not affected and is the factory default setting. You may enter any value from 0.500 to 5.000 VDC in Step 3 below. If the device indicated output is 3.0 VDC and you know it should be 3.8 VDC then you could “force” the output to the desired 3.8 VDC by adjusting the K-factor to indicate 1.27 VDC (1.27 = 3.8/3.0). Use this formula to determine the desired K-factor voltage:

\[
\text{VOLTS} = \frac{\text{DESIRED}}{\text{INDICATED}}
\]

1. Set the DVM to voltage mode and connect between Vout+ and Vout– on the flow meter terminal block.

2. Select the desired range. Press the FUNCTION button until a solid “7” appears on the LED.

3. Adjust the UP or DOWN button until the DVM indicates the desired K-factor value as described above.

4. Press FUNCTION to advance to the next option, or after 12 seconds of non-activity the meter returns to the Run Mode and the new K-factor is in effect.

**Caution!**

The flow meter must not be reporting or measuring gas flow during adjustments.
**User Full Scale Adjustment**

The user full scale (UFS) feature adjusts the flow meter output range anywhere within 50% to 100% of the factory full scale (FFS). This feature allows you to re-range the voltage or current output of the meter to accommodate different flow rates. When entering a new user full scale setting for Range 2, it cannot be less than 10% of the Range 1 user full scale setting.

**Changing the User Full Scale with the LCD Display**

The factory full scale is shown on the flow meter label. If you want a UFS equal to the FFS, adjust the display to match the FFS. If you want to use 50% of FFS, adjust the display to read 50% of the FFS.

1. Select the desired range. Press FUNCTION, enter the password. Press FUNCTION until *User Full Scale* appears on the display.

2. Use the UP or DOWN arrow keys to enter the desired UFS value in engineering units.

3. Press FUNCTION to advance to the next option, or after 12 seconds of non-activity the meter returns to the Run Mode and the new UFS is in effect.

**Changing the User Full Scale without the LCD Display**

If the FFS is set to 11,000 sfpm and UFS is set to output 5.0 VDC, or 100%, the flow meter will indicate 5.0 VDC when 11,000 sfpm is present on the probe. If you want 6,000 sfpm for UFS, use the formula below:

\[
\text{VOLTS} = 5 \times \left( \frac{\text{User Full Scale}}{\text{Factory Full Scale}} \right)
\]

1. Set the DVM to voltage mode and connect between Vout+ and Vout– on the flow meter terminal block.

2. Select the desired range. Press the FUNCTION button until a solid “8” appears on the LED.

3. Adjust the UP or DOWN button until the DVM indicates the desired user full scale as described above.

4. Press FUNCTION to advance to the next option, or after 12 seconds of non-activity the meter returns to the Run Mode and the new UFS is in effect.

**Caution!**

The flow meter must not be reporting or measuring gas flow during adjustments.
Time Response Delay Adjustment

Changing the Time Response Delay with the LCD Display
1. Press FUNCTION, enter the password. Press FUNCTION until Time Response appears on the display.
2. Use the UP or DOWN button to adjust the time response delay from 0.10 to 7.2 seconds.
3. Press FUNCTION again to advance to the next option, or after 12 seconds of non-activity the meter returns to the Run Mode and the new time response setting is in effect.

Changing the Time Response Delay without the LCD Display
1. Set the DVM to voltage mode and connect between Vout+ and Vout– on the flow meter terminal block. Select the desired range. Press the FUNCTION button until a solid “9” appears on the LED.
2. Adjust the UP or DOWN button until the DVM indicates the desired voltage (as shown in the following table).

<table>
<thead>
<tr>
<th>Volts Indicated on DVM</th>
<th>Time Response (Seconds)</th>
<th>Volts Indicated on DVM</th>
<th>Time Response (Seconds)</th>
<th>Volts Indicated on DVM</th>
<th>Time Response (Seconds)</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.5</td>
<td>0.1</td>
<td>1.0</td>
<td>0.3</td>
<td>1.5</td>
<td>0.5</td>
</tr>
<tr>
<td>2.5</td>
<td>1.2</td>
<td>3.0</td>
<td>1.8</td>
<td>3.5</td>
<td>2.4</td>
</tr>
<tr>
<td>4.5</td>
<td>4.8</td>
<td>5.0</td>
<td>7.2</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

3. Press FUNCTION to advance to the next option, or after 12 seconds of non-activity the meter returns to the Run Mode and the new time response delay setting is in effect.

Totalizer Reset
If your device is equipped with the optional LCD display, reset the totalizer using the keypad. If you are unable to open the flow meter enclosure, use a magnet to reset the totalizer as shown below.

1. Select the desired range. Enter the password. Press FUNCTION until Total Reset? appears on the display.
2. Press the UP button and then the DOWN button until the display reads “Resetting Totalizer.”
Using the Smart Electronics Advanced Features

Zero and span (Function 1 through 4) can be used to validate system operation and calibrate the digital to analog signals on the Smart electronics device. Additionally, these functions can compensate for resistance in long signal cables connected to your data collection or indicating system.

You must use a certified digital voltmeter to adjust zero and span as the voltmeter acts as a standard. We recommend recording the current values as shown on the LCD display or DVM before making any changes to the zero and span settings. Note: when adjusting zero the voltage signal will be driven to 0 VDC and when adjusting span the voltage signal will be driven to 5 VDC (or 10 VDC).

Voltage Zero Adjustment

If needed, use Zero Volts (Function 1) to adjust the 0-5 VDC output to 0.0 VDC, or optional 0-10 VDC to 0.0 VDC.

1. Set the DVM to voltage mode and connect between Vout+ and Vout–.
2. Press FUNCTION, enter the password (if so equipped). Press FUNCTION until Zero Volts appears on the LCD display or a solid “1” appears on the LED. Adjust the UP or DOWN button until the DVM indicates between 0 and .01 VDC (no less than 0.005). The Smart electronics device cannot drive negative values.
3. After 12 seconds of non-activity, the meter returns to the Run Mode and the new parameter is in effect.

Voltage Span Adjustment

If needed, use Span Volts (Function 2) to adjust the 0-5 VDC output to 5.0 VDC, or optional 0-10 VDC to 10 VDC.

1. Set the DVM to voltage mode and connect between Vout+ and Vout–.
2. Press FUNCTION, enter the password (if so equipped). Press FUNCTION until Span Volts appears on the LCD display or a solid “2” appears on the LED. Adjust the UP or DOWN button until the DVM, indicates between 4.99 and 5.01 VDC. (For 0-10 VDC devices, the target value is 9.99 to 10.01.)
3. After 12 seconds of non-activity, the meter returns to the Run Mode and the new parameter is in effect.
Note: when adjusting zero the current signal will be driven to 4 mA and when adjusting span the current signal will be driven to 20 mA. We recommend recording the current values before making any changes to the current zero or span settings.

**Current Zero Adjustment**

If needed, use Zero mA (Function 3) to adjust the 4-20 mA output to 4.0 mA.

1. Disconnect the 4-20 mA (+) loop wire. Set the DVM to current mode and connect the positive lead to the wire you just disconnected. Connect the negative lead to the 4-20 mA (−) on the flow meter terminal block.

2. Press FUNCTION, enter the password (if so equipped). Press FUNCTION until Zero mA appears on the LCD display or a solid “3” appears on the LED. Adjust the UP or DOWN button until the DVM indicates between 3.95 and 4.05 mA. Set DVM back to voltage mode when adjustment is complete.

3. After 12 seconds of non-activity, the meter returns to the Run Mode and the new parameter is in effect.

**Current Span Adjustment**

If needed, use Span mA (Function 4) to adjust the 4-20 mA output to 20.0 mA.

1. Disconnect the 4-20 mA (+) loop wire. Set the DVM to current mode and connect the positive lead to the wire you just disconnected. Connect the negative lead to 4-20 (−) on the flow meter terminal block.

2. Press FUNCTION, enter the password (if so equipped). Press FUNCTION until Span mA appears on the LCD display or a solid “4” appears on the LED. Adjust the UP or DOWN button until the DVM indicates between 19.95 and 20.05 mA. Set DVM back to voltage mode when adjustment is complete.

3. After 12 seconds of non-activity, the meter returns to the Run Mode and the new parameter is in effect.

Caution!
Adjusting zero or span will affect meter calibration.
Instrument Validation

System electronics are verified by injecting a known input value and confirming that the flow meter outputs the expected value. This test confirms that the microprocessor, analog to digital and digital to analog converters, the linearizer and the display are working properly. Sensor validation is accomplished by measuring the resistance of the velocity and temperature sensors and comparing the results to the NIST-traceable calibration data provided with the flow meter. These tests confirm that your meter is working correctly and the calibration variables did not drift, shift or change values.

To perform the instrument validation procedures you will need these items:

- certified digital multimeter with minimum 4 character resolution, accuracy of at least ± 0.1% of range
- Calibration Certificate supplied with the flow meter
- small pot adjusting tool (screwdriver)

Before beginning the validation procedures, review Figure 3-2 and Figure 3-3 to familiarize yourself with the component locations.

![Smart Electronics Device](Image)

*Figure 3-2. Electronics Validation Component Locations*
Electronics Validation Procedure

1. Verify the flow meter is off line from any remote communications. Make sure the meter’s user full scale setting is the same as the factory full scale setting. If not, adjust the user full scale value as needed.

2. Locate the Calibration Certificate supplied with the flow meter. Record in Table 3-1 the five bridge voltage values, the output (VDC or mA) values and the indicated flow values.

3. Remove power from the flow meter. Remove the cover(s) of the flow meter enclosure to access the wiring terminal block and the Smart electronics device.

4. Set the multimeter to the 20 volt range. Connect to BV(+) and BV(–) terminals on the flow meter terminal block.

5. Move the J1 Cal/Run jumper on the Smart electronics device to the CAL position. Locate potentiometer VR3 on the Smart electronics device. Turn on power to the flow meter.

6. Adjust potentiometer VR3 until the multimeter matches the first bridge voltage point (the value must be ± 0.002 VDC of the bridge voltage point).

7. Record the resulting flow shown on the optional LCD display in Table 3-1. If not using a display or if you prefer to validate one of the analog output signals, move the multimeter + connection to Vout (+). Record the resulting output voltage in Table 3-1. If using a 4-20 mA calibrated meter, set the multimeter to read current and connect the meter to read the mA signal in your connected loop. Record the resulting current output in Table 3-1.

8. Repeat Step 6 and Step 7 to record the results of the remaining four bridge voltage validation points in Table 1. Compare the values recorded in Table 3-1. Indicated values must be within the flow meter’s stated accuracy shown on the Calibration Certificate.

9. When data collection is complete, turn off power to the flow meter. Disconnect the multimeter from the flow meter terminal block.

10. Place the J1 Cal/Run jumper in the RUN position. Make sure the jumper is securely in place before resuming flow meter operation. Replace the flow meter cover(s).
### Calibration Certificate Values

<table>
<thead>
<tr>
<th>Sample Point</th>
<th>Bridge Voltage</th>
<th>Indicated Flow</th>
<th>Output (V or mA)</th>
<th>Indicated Flow (LCD)</th>
<th>Flow Meter Stated Accuracy</th>
<th>Output (V or mA)</th>
<th>Flow Meter Stated Accuracy</th>
</tr>
</thead>
<tbody>
<tr>
<td>0%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>25%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>50%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>75%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>100%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Table 3-1. Electronics Validation Results

### Sensor Validation Procedure

1. Locate the Ro temperature (measured resistance at 0°C) value and the Alpha value shown on the Calibration Certificate supplied with the flow meter.

2. **Turn off power to the flow meter. Allow a 6 minute cool-down before continuing.**

3. Remove the cover of the flow meter enclosure to access the sensor connection points. Remove the four-position jumper from J5, J6, J7 and J8 as shown below.

![Smart Electronics Device](image)

**Figure 3-3. Sensor Validation Component Location**

**Warning!**

Do not power the flow meter with the sensor jumper disconnected. This could cause over-heating of the sensors and/or damage to the electronics.
4. Set the multimeter to read Ohms in the 2K range. Connect the multimeter to terminals J5 and J6 (temperature sensor). Measure the resistance between J5 and J6 and record the temperature sensor resistance (in Ohms) in Table 3-2.

5. Set the multimeter to read in the 200 Ohm range. Connect the multimeter to terminals J7 and J8 (velocity sensor). Measure the resistance between J7 and J8 and record the velocity sensor resistance (in Ohms) in Table 3-2.

6. Use the measured resistance values and the Ro and Alpha values from the Calibration Certificate to calculate the temperature for each sensor as follows:

\[ T = \frac{R - R_o}{\alpha x R_o} \]

Where
- \( T \) = degrees Celsius
- \( R \) = measured sensor resistance
- \( R_o \) = resistance at 0° C (from the Calibration Certificate)
- \( \alpha \) = value unique to each sensor (from the Calibration Certificate)

7. Compare the results recorded in Table 3-2. The sensors are validated if they are within 10 degrees Celsius of each other.

8. Disconnect the multimeter and replace the four-position jumper on the sensor terminals. **Make sure the jumper is securely in place before applying power.** Replace cover.

<table>
<thead>
<tr>
<th>Temperature Sensor Resistance</th>
<th>T (from equation)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Velocity Sensor Resistance</td>
<td>T (from equation)</td>
</tr>
</tbody>
</table>

*Table 3-2. Sensor Validation Results*
Chapter 4 Troubleshooting and Repair

Troubleshooting the Flow Meter

Begin hardware troubleshooting by verifying the following facilities issues are correct. These areas impact system operation and must be corrected prior to performing any flow meter inspections.

1. Verify the incoming power to the flow meter is present and of the correct voltage and polarity.

2. Check the flow meter wiring for correct connections as described in Chapter 2.

3. Verify the flow meter is installed with the correct number of upstream and downstream pipe diameters as shown on page 2-2.

4. Verify the flow direction indicator is correctly aligned pointing downstream of flow.

5. Make sure there are no leaks in the line being measured.

After verifying the factors above, follow the troubleshooting procedures outlined on the next page. If you need to return the flow meter to the factory, see the page 4-3 for Return Material Authorization (RMA) and shipping instructions.

Flow Meter Calibration

Sierra Instruments maintains fully equipped, quality controlled Flow Calibration Metrology Laboratories for re-calibration. These laboratories have ISO 9001 certification. If the flow body or electronics have been damaged or if you simply want to have the flow meter re-calibrated, contact the factory for shipping instructions. Calibration must be performed by qualified personnel using NIST-traceable equipment.

Warning!
Always remove main power before disassembling any part of the mass flow meter.

Caution!
Before attempting any flow meter repair, verify that the line is not pressurized.
## Problem

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Velocity measurement is erratic or fluctuating</strong></td>
<td>Very erratic or non-uniform flow</td>
<td>Follow installation requirements given in Chapter 2</td>
</tr>
<tr>
<td></td>
<td>Flow meter installed with less than required pipe diameters upstream and downstream of the sensor</td>
<td>Follow installation requirements shown in Chapter 2</td>
</tr>
<tr>
<td></td>
<td>Insertion sensor probe not mounted securely</td>
<td>Sensor probe must be mounted securely without vibration</td>
</tr>
<tr>
<td></td>
<td>Sensor component broken</td>
<td>Return to factory for replacement</td>
</tr>
<tr>
<td></td>
<td>Malfunction in system electronics</td>
<td>Return to factory for evaluation</td>
</tr>
<tr>
<td></td>
<td>Ground loop</td>
<td>Check wiring, see Chapter 2</td>
</tr>
<tr>
<td></td>
<td>Moisture present in the gas flow</td>
<td>Install a water trap or filter upstream of the flow sensor</td>
</tr>
<tr>
<td><strong>Velocity measurement seems too high or low</strong></td>
<td>Sensor assembly not aligned correctly to flow</td>
<td>Correct alignment with the flow indicator pointing downstream</td>
</tr>
<tr>
<td></td>
<td>Sensor probe not inserted to the proper depth</td>
<td>Verify sensing point is located on the centerline of the pipe</td>
</tr>
<tr>
<td></td>
<td>Smart electronics programming is incorrect</td>
<td>Check all settings, see Chapter 3</td>
</tr>
<tr>
<td></td>
<td>Flow profile influences</td>
<td>Correct with K-factor adjustment or find another mounting location</td>
</tr>
<tr>
<td></td>
<td>Flow has exceeded the maximum range of the flow meter</td>
<td>Reduce flow below the maximum range shown on the meter's nameplate or contact the factory for re-calibration advice</td>
</tr>
<tr>
<td></td>
<td>Extremely turbulent flow</td>
<td>Do not place the meter near a ventilator, static mixer or valve</td>
</tr>
<tr>
<td><strong>No response to flow from sensor assembly</strong></td>
<td>No power</td>
<td>Turn on power to the flow meter</td>
</tr>
<tr>
<td></td>
<td>Low flow cutoff too high</td>
<td>Correct low flow cutoff programming using Sierra’s Smart Interface software</td>
</tr>
<tr>
<td></td>
<td>Flow rate below meter’s minimum flow rating</td>
<td>Contact factory for instructions</td>
</tr>
<tr>
<td></td>
<td>Microprocessor locked</td>
<td>Switch off power, wait 10 seconds, restore power</td>
</tr>
<tr>
<td></td>
<td>Sensor failure</td>
<td>Return to factory for evaluation</td>
</tr>
<tr>
<td></td>
<td>Printed circuit assembly defective</td>
<td>Return to factory for evaluation</td>
</tr>
</tbody>
</table>
Obtaining a Return Material Authorization

Before returning any Series 620S Mass Flow Meter to the factory, you must obtain a Return Material Authorization (RMA) form from Sierra Instruments Customer Service. Have your model number and serial number available when you call. Contact Customer Service at:

(800) 866-0200 or (831) 373-0200 in the U.S.
or +31(0)20-6145810 in Europe.

Return shipments to:

USA Headquarters
Sierra Instruments Service Department
5 Harris Court, Building W
Monterey, CA 93940
Attn: RMA #

European Headquarters
Sierra Instruments b.v. Service Department
Bolstoent 30A
1046 AV Amsterdam, The Netherlands

When returning a component, include this information:
- a note describing the problem
- the model and serial number and the RMA number
- corrective action to be accomplished at the factory
- a contact name and phone number
- complete return shipping instructions (the flow meter cannot be delivered to post office boxes)
Appendix A  Product Specifications

Operating Specifications
Gases  Air, nitrogen and other non-combustible, non-corrosive gases
Mass Flow Rates  0 to 200 stpm (0 to 1 nmps) minimum, 0 to 20,000 stpm (0 to 100 nmps) maximum for air and nitrogen (maximum full scale varies with gas)
Dual Calibration  User-selectable dual ranges or two different gases (the user full scale for Range 2 cannot be less than 10% of the full scale for Range 1)
Gas Pressure  150 psig (10 barg) at 80°C (176°F)
Pressure Drop  Negligible
Gas & Ambient Temperature  Gas....................14° to 176°F (–10° to 80°C)
Ambient....................32° to 122°F (0° to 50°C)
Power Requirements  11 to 18 VDC (regulated), 625 mA maximum
18 to 30 VDC (regulated), 625 mA maximum
Output Signal  Linear 0-5 VDC (0-10 VDC optional) proportional to point mass flow rate or velocity, 1000 Ohms minimum load resistance, and linear 4-20 mA proportional to point mass flow rate or velocity, 700 Ohms maximum resistance (power supply dependent), optically isolated (isolation is an input-to-output isolation of 1500 VAC for 1 minute)
Alarms  User-adjustable low, high or window alarms
Deadband adjustable with Smart Interface™ software
Relay rating.................Maximum 42 VAC or 42 VDC, 140 mA, 27 Ohm maximum on-resistance, optically isolated (isolation is an input-to-output isolation of 1500 VAC for 1 minute)
Display  Alphanumeric 2 x 12 digit backlit LCD
Adjustable variables via on-board membrane buttons or with Smart Interface software
Adjustable variables...........Full scale adjustment (50 to 100%)
Time delay response (0.1 to 7.2 seconds)
Correction factor setting (0.5 to 5)
Zero and span adjustments
Totalizer  Eight digits (99,999,999) in engineering units, resetable by user
Software  Smart Interface™ Windows™-based software, minimum 8 MB of RAM, preferred 16 MB of RAM, RS-232 communication
Performance Specifications
Accuracy  ± 1% of full scale + 0.5% RDG
Repeatability  ± 0.24% of full scale
Temperature Coefficient  ± 0.02% of reading per °F within ± 50°F of customer specified conditions
± 0.03% of reading per °F within ± 50°F to 100°F of customer specified conditions
±0.04% of reading per °C within ± 25°C of customer specified conditions
±0.06% of reading per °C within ± 25°C to 50°C of customer specified conditions
Pressure Coefficient  0.02% per psi
Response Time  250 milliseconds to 63% of final velocity value
Physical Specifications
Wetted Materials  Probe: 304SS, epoxy, ceramic, Viton
Enclosure  NEMA 4X (IP65) powder-coated cast aluminum enclosure
Mounting (optional)  3/8-inch tube compression fitting with 1/2-inch male NPT
Certifications  CE approved
Mounting Dimensions

<table>
<thead>
<tr>
<th>Code</th>
<th>L</th>
<th>(mm)</th>
</tr>
</thead>
<tbody>
<tr>
<td>L04</td>
<td>4.0</td>
<td>(101.6)</td>
</tr>
<tr>
<td>L06</td>
<td>6.0</td>
<td>(152.4)</td>
</tr>
<tr>
<td>L09</td>
<td>9.0</td>
<td>(228.6)</td>
</tr>
<tr>
<td>L13</td>
<td>13.0</td>
<td>(330.2)</td>
</tr>
<tr>
<td>L18</td>
<td>18.0</td>
<td>(457.2)</td>
</tr>
<tr>
<td>L24</td>
<td>24.0</td>
<td>(609.6)</td>
</tr>
</tbody>
</table>

Standard Enclosure - Side View

Remote Enclosure - Side View

Enclosure-Junction Box - Side View

Standard Enclosure - Front View

Remote Enclosure - Front View

Enclosure-Junction Box - Front View