



## COVID19 Factory Update

March 18, 2020

To our Valued Customers, Representatives, and Suppliers,

As we continue to monitor the rapidly evolving situation around the coronavirus (COVID-19), we would like to let you know our priorities are the safety and well-being of our employees, customers and partners, and families. We continue to assess the situation daily and have implemented best practices such as visitor restrictions, work from home policies where possible, and social distancing. We are also vigilantly adhering to the guidelines set forth by the World Health Organization (WHO) and U.S. Centers for Disease Control and Prevention (CDC).

With these best practices in place, Sierra's assembly and manufacturing operations continue to run as usual with no change in product lead times or disruption in our supply chain. We will continue to provide the same excellent level of support and customer service you expect from Sierra. At this point, we are experiencing minimal disruption, however, should we experience delays these will be communicated to you as soon as they are known. If you do need products quickly, we have a complete inventory of Sierra products on our [online store](#) available to ship the next day.

I would like to reiterate our commitment to our customers and Sierra family during this uncertain time. Now more than ever, we value our long-standing relationships with our customers, suppliers, and Sierra representatives and strive to lead Sierra with grace and strength during this time.

Stay safe and take care.

Sincerely,

Scott Harrison  
General Manager  
Sierra Instruments, Inc.

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**NORTH AMERICA**

5 Harris Court, Building L / Monterey, CA 93940  
800.866.0200 / 831.373.0200  
fx 831.373.4402  
[www.sierrainstruments.com](http://www.sierrainstruments.com)

**EUROPE**

Bijlmansweid 2  
1934RE Egmond aan den Hoef  
The Netherlands  
+31 72 5071400 / fx +31 72 5071401

**ASIA-PACIFIC**

Second Floor Building 5, Senpu Industrial Park  
25 Hangdu Road Hangtoun Town  
Pu Dong New District  
Shanghai, P.R. China 200122  
+8621 5879 8521/22 / fx +8621 5879 8586