



Notice of Discontinuation of Sierra Model CalTrak[®] 500

April 24, 2024

Dear Sierra Partner,

Sierra has decided to discontinue our older calibration equipment, the CalTrak 500, effective immediately. This decision was made to strengthen our calibration product line and deliver the best calibration solutions for our customers. Increasing parts costs and the difficulty of finding suppliers contributed to this decision.

Please note that we will accept no new orders for the CalTrak 500. You should direct any customers needing calibration equipment to use our existing CalTrak 800 product.

Our intent is to support the CalTrak for one (1) year through the warranty period. However, please note that CalTrak 500 models will only be serviceable through March 31, 2025.

With this change in our flow calibration equipment product line, we are releasing a **new price list (V24.1) effective May 27, 2024**. This latest revision includes a price reduction on the CalTrak 800 to make it more price competitive. The CalTrak 800 provides the highest accuracy primary standard for labs and industry (+/- 0.15% of reading) and is used for calibration and verification of mass flow meters, flow controllers, and variable area flow meters. Every CalTrak 800 is manufactured to ISO 17025 standards at a NVLAP-accredited lab using assets that are directly traceable to NIST. Please click here to access the new pricing via the Rep Portal <https://www.sierrainstruments.com/cms/sales/rep-portal/price-lists/>.

If you have open quotes or receive orders for the CalTrak 500, please contact your Regional Sales Manager to discuss the possibility of changing over to a CalTrak 800 before submitting the order.

Sierra appreciates and values our business relationship. While we regret any inconvenience this announcement may cause, we are eager to supply your customer's future product requirements with our CalTrak 800. Please contact your Regional Manager if you have additional questions or concerns.

Sincerely,

A handwritten signature in blue ink, appearing to read 'R. Cid'.

Robert Cid
Director of Product Marketing
TASi Gas Flow

NORTH AMERICA
5 Harris Court, Building L / Monterey, CA 93940
800.866.0200 / 831.373.0200
fx 831.373.4402
www.sierrainstruments.com

EUROPE
Bijlmansweid 2
1934RE Egmond aan den Hoef
The Netherlands
+31 72 5071400 / fx +31 72 5071401

ASIA-PACIFIC
Second Floor Building 5, Senpu Industrial Park
25 Hangdu Road Hangtoun Town
Pu Dong New District
Shanghai, P.R. China 200122
+8621 5879 8521/22 / fx +8621 5879 8586